

Tim Brownell

From: toley@bendcable.com
Sent: Monday, February 2, 2026 7:39 AM
To: Tim Brownell
Cc: toley@bendcable.com
Subject: RE: Expansion of Curbside Recycling Services

! **Caution:** External email - If unexpected, verify with known contacts. If suspicious, use **Report > Report Phishing**. If you clicked/opened/replied/entered credentials, contact **Service Desk** immediately.

Good Morning Tim, Diane Tolley here. You spoke to me a week ago about recycling in our subdivision. You said I should be getting a card from Republic about the county hearings on February 11th, I think. Once again, our subdivision has been overlooked. Everyone I have talked to in the neighborhood has not gotten any notification of the meeting. When I was there, I told you the wrong name for our subdivision. I think I said Cascade Estates but it is really Plainview Ranch between Tumalo and Sisters. I have spoken to a most of the residents and out of 22 lots, half had responded to my email and they are willing to pay the extra \$6 for service.

I have included our last correspondence so you will know I have truly have heard all the excuses for being put off again and again. I don't see where we need for "new trucks and added personnel" considering all our neighbors in every direction have service so it is just a matter of turning into our subdivision, spend 15 minutes and do a pick up.

Can you please send me the information as to the address, time and date for your meeting. I will pass it on to the other residents. Most of them said they trust me to represent the subdivision on this issue.

Thank you so much for your help on this. Take care, have a great week and I look forwards to hearing back from you.

Diane Tolley
66925 rock Island Lane
Bend, OR 97703
541-419-7095

From: Tim Brownell <Tim.Brownell@deschutes.org>
Sent: Tuesday, July 11, 2023 11:20 AM
To: 'Diane Tolley' <toley@bendcable.com>
Cc: Nick Lelack <Nick.Lelack@deschutes.org>
Subject: RE: Expansion of Curbside Recycling Services

Good morning Diane,

I hope you are well this morning, and thank you for your email and interest in expanding the services available to you and others in your community. I am responding on behalf of the Deschutes County Solid Waste department, as I recently took on the position of Director after Chad's retirement at the end of last month.

I understand your growing frustration regarding this issue and want to assure you that we continue to work on it. Whenever we look at adding services, we have to look at doing so on a much broader regional level as the economy of scale plays substantially into adding services which requires more trucks and staff. The economic conditions which have prevailed over the past few years are a major impediment, both practically and politically for service expansion. From a practical standpoint, like many employers in Deschutes County, Republic Services has struggled with retaining and recruiting employees, which has been impacting their ability to just maintain current services. Politically, we did have discussions with the Board of County Commissioners about expanding recycling services last spring and they were reluctant to add additional cost burdens to residences, given the economic forces that are still at play today. Recently, the Board reluctantly approved a rate increase of 12.5% for franchise collection services effective July 1, which is necessary to just sustain current service levels in the County.

Republic Services has been working on an implementation plan to expand recycling services, but has yet to advance anything specific to the Solid Waste Department. When they provide us with a plan, we will present it to the Board for their consideration. There will be some impetus to expand recycling services in the coming years with the Recycling Modernization Act, which was passed by the state legislature in 2021. The rulemaking process is well underway at this time and implementation of some aspects of the act will begin in 2024. There will be both financial and infrastructure resources available to local governments and service providers that will assist in the expansion of services, but until that time, I do not anticipate any changes to current services.

I realize that this is not what you wanted to hear, but what I have shared with you is the reality of the very challenging environment we are working in. While recycling is available County-wide, albeit less accessible and convenient to some, we all would like to see recycling services and accessibility expanded.

Please call or email me if you have any questions or would like to discuss further.

Thank you,



Tim Brownell | Director

DESCHUTES COUNTY DEPARTMENT OF SOLID WASTE

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From: Diane Tolley <tolley@bendcable.com>

Sent: Tuesday, July 11, 2023 7:47 AM

To: Chad Centola <Chad.Centola@deschutes.org>

Cc: Tony DeBone <Tony.DeBone@deschutes.org>; Phil Chang <Phil.Chang@deschutes.org>; Patti Adair <Patti.Adair@deschutes.org>; Nick Lelack <Nick.Lelack@deschutes.org>; Tim Brownell <Tim.Brownell@deschutes.org>

Subject: RE: Expansion of Curbside Recycling Services

[EXTERNAL EMAIL]

Good Morning Chad, Once again I am writing you to find out if there has been any progress in receiving recycling in our subdivision. I know you all have MANY other issues on the table, but we have been waiting for years for this to be resolved. I have had every excuse from the Governor needs to approve it to we don't have enough trucks. While all this is probably true and the guys that work at the Fryrear facility are awesome I really believe something could be worked out considering recycle trucks go everywhere around us. Thanks for your patience with me and I am trying to give you the same. Have a great day!

Diane Tolley
66925 Rock Island Lane
Bend, Oregon 97703
541-419-7095

From: Diane Tolley [<mailto:tolley@bendcable.com>]
Sent: Thursday, December 29, 2022 3:26 PM
To: 'Chad Centola'
Cc: 'Tony DeBone'; 'Phil Chang'; 'Patti Adair'; 'Nick Lelack'; 'Tim Brownell'
Subject: RE: Expansion of Curbside Recycling Services

Good afternoon Chad, I am writing again to see if there has been any forward movement from Republic from the Dec. 6th meeting. Can you please give me any updates? Thanks so much! Di
Diane Tolley
66925 Rock Island Lane
Bend, Oregon 97703
541-419-7095

From: Chad Centola [<mailto:Chad.Centola@deschutes.org>]
Sent: Monday, November 21, 2022 11:10 AM
To: tolley@bendcable.com
Cc: Tony DeBone; Phil Chang; Patti Adair; Nick Lelack; Tim Brownell
Subject: Expansion of Curbside Recycling Services

Good morning Ms. Tolley-

Commissioner DeBone forwarded your inquiry to the County Commissioners regarding adding curbside recycling collection in your subdivision to me for response. I'm sorry about the runaround that you have been getting through contacting Republic Services and other individuals. Deschutes County Department of Solid Waste is the appropriate avenue for your request. I have been Director of Solid Waste since my predecessor, Timm Schimke retired in June of 2021 and prior to his retirement, he hadn't shared any discussion he may have had with you. If there was a failure to respond to a prior inquiry with the Solid Waste Department, I apologize.

We had discussed expanding curbside recycling collection with Republic Services in early 2022 as part of an effort to expand services in Cascade Disposal's franchise area between Bend city limits and Sunriver. Unfortunately, there was little support from Cascade Disposal's customers during the public comment period for the additional services and consequent fee increase and the downturn in the economy was also gaining momentum. Given these considerations, it was decided to shelve the effort at that time.

Specific to Republic Services, they operate 3 different collection franchises. Their service areas are referred to as North County (Unincorporated areas outside Bend, Redmond and Sisters city limits) and South County (area south of Sunriver). The structure of an implementation plan that Republic had proposed earlier this year was to include the following sequential steps:

1. Adding biweekly glass and yard debris collection in the Rural Zone, which currently receives trash and comingle recyclables collection. The Rural Zone includes the unincorporated areas surrounding Bend, Redmond and Sisters. Your sister's residence is in the Rural Zone, which extends east to Innes Market Road in the Hwy 20 area.
2. Developing a proposed timeline and criteria for incorporating portions of their North County Distant Rural Zones into the Rural Zone service area for recyclables collection. This would include your residence, which is in the Distant Rural Zone.
3. Developing a proposed timeline for adding residential collection of recyclables in the South County, which is all designated as a Distant Rural Collection Zone.

This implementation plan was as far as a proposal was taken with the decision earlier this year to postpone service expansions. We are meeting with the new General Manager for Republic Services on December 6 (the prior GM left Republic Services last August), and revisiting their implementation plan will be a topic of discussion at this meeting.

If you are interested, I can provide you an update after that meeting. If you have any questions, please feel free to call or email me.



Be Safe. Stay Healthy.

Chad Centola | Director

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